



Helpful Hints Using the MySource Debit Card for HRA

- When using the debit card, you must use the card at locations that either coded “health care” vendors by MasterCard or have implemented the Inventory Information Approval System (IIAS). ***The card will not work at a vendor without that health card vendor code or IIAS status. The majority of debit card transactions will still require claim submission and substantiation on your part.*** There is one major exception to this rule.
- Some debit card transactions ***initiated at IIAS*** certified vendors for ***HRA prescription claims*** will now auto substantiate and ***will typically not*** require any additional claim submission on your part! Watch your email for directions.

A handout of IIAS approved vendors is attached, or to view the most current list of certified IIAS vendors, go to: <http://www.sig-is.org/en/index.asp>

- Debit cards will continue to be accepted at locations with health care related Master Card merchant codes, such as dentists, doctors, hospitals, etc. even without the IIAS certification. Stand alone pharmacies like Walgreen’s, CVS, or Rite Aid, don’t have to be IIAS certified until 1/1/09 although they may apply sooner. As a result, you can use your debit card at stand alone pharmacies with IIAS certification until 12/31/08 but will have to submit claim forms 100% of the time (for non IIAS certified pharmacies).
- ***Remember to use your card only for eligible goods and services.*** Items that are subject to your deductible will be reimbursed through your company funded HRA. Watch your email for notices regarding use of your card.
- Most claims will require substantiation with a claim form and E.O.B. or Rx receipt. Notification will be provided through your email. You will have 14 days to provide your paperwork; otherwise, your MySource card will be deactivated until adequate proof has been submitted.

For any questions, call OCA Benefit Services at: (609) 514-0777. You may also call Card Services between 8:00 am and 5:00 pm Central Standard Time at 1-888-523-4308 with questions regarding your account balance.

To log on to the MyRSC web site, go to www.oca125.com and click the link to register